## Nottingham City Homes

## **NCH** update report

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Presented by: Katie Sharp

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	Grander designs Pear Tree Orchard refurbishment is complete with just some minor snagging works to be rectified.  High rise living Intercom and PA system at Southchurch Court is due to be installed by the end of March 2021.  Laura Chambers lodge The objectives are to convert the building into a hostel to provide temporary accommodation for homeless families. It is proposed that a total of 29 units of accommodation can be provided at the existing site. This project has now completed the Pre Construct (design) Stage 4 in line with the RIBA 2020 Plan of Work. A comprehensive Bill of Quantities, Technical specification and drawings have been produced to enable the project to be effectively delivered on time and to the allocated budget.  Maintaining decency - citywide	Information
		We are making sure the installation of kitchens, bathrooms and roofs are	

		completed by the end of March Schemes of work for improvements during 2021/22 are being collated, customers due new elements will be contacted prior to any works starting.  Damp and mould  Demand for surveys are high with a waiting time of up to six weeks. Text messages are being sent a day before surveyors attend to help reduce the volume of no accesses	
2	Area Regeneration and Environmental Issues	Barkla Close Work creating six new parking spaces at Barkla Close was completed in January 2021. Initial feedback from one resident is that it has made a positive impact in the area already. Barkla Close parking scheme was completed in January.  We are looking at more parking solutions for Scafell Way to reduce parking on the grassed areas which is being damaged by vehicles parking on there.  Our Decent Neighbourhoods team is also reviewing the possibilities for improvement works for the Widecombe Lane garages.  The NCC/NCH Energy teams have secure significant funding for insulation works, a full list of properties will be circulated shortly but this does include Lerwick Close which has already been identified. Decent Neighbourhoods will support in wider environmental works and consultation around these schemes	information
3	Key messages from the Tenant and Leasehold Congress	Tenant Awards 2021 are open! Thank you to everyone who took the time to nominate someone for a Tenant Award last year, the resulting doorstep presentations meant a lot to those involved. These past 10 months have been extremely challenging but it's also helped	Х

to bring communities together and highlight real community heroes. We're now looking for nominations for the 2021 Awards and we need your help once again to shine a light on these unsung heroes.

## **Tenant Academy programme**

Please find enclosed an updated Tenant Academy programme for February onwards. All sessions are free to Nottingham City Homes' residents and members of community groups who support our residents. Highlights include:

- Online Employability sessions including interview Skills workshops, Nottingham City Homes' celebrates International Women's day and Women in Construction Introduction to Caretaking, Plumbing, Electrics, Construction, Plumbing and Painting and decorating
- Classroom Wildlings Connect, Learn and Play\* (4 weeks) commencing Saturday 6 March from 10am to 12noon at Bulwell Forest Gardens (see attached poster)
- Online Clicksilver Connections a 4 week one to one IT support and mentoring programme with attendees matched with training business professionals (see attached poster)
- Online Volunteers and volunteering training programme including How to take minutes, Being a trustee and Writing Opportunities to attract Volunteers
- Classroom Paediatric first aid\*, Saturday 20/03/2021 and 27/03/2021 (attendance to both days required), Lenton Centre
- Classroom Food Safety training\* 23/03/2021, Crabtree Community Centre, Bulwell

\*Please note that all current classroom based training options are subject to review and may be rescheduled in light of the latest covid-19 restrictions. In these situations all confirmed places will be transferred to any required, new course dates.

		Digital Skills Survey We've launched a digital skills survey to help us support tenants getting on line. All completed surveys will be entered into a prize draw with the opportunity to winning a brand new tablet. The survey can be completed online or a hard copy requested by emailing <a href="mailto:involved@nottinghamcityhomes.org.uk">involved@nottinghamcityhomes.org.uk</a>	
		E-newsletter We're keen to encourage as many residents as possible to sign up to our monthly Tenant and Leaseholder Involvement e-newsletter which features our latest Tenant Academy training, employability support and involvement opportunities. Anyone wanting to can sign up here	
4	Good news and positive news stories	The Daisy Project: NCH has been awarded additional Ministry of Justice Funding via the PCC to continue with our Daisy domestic abuse project which is making sure that we are providing an enhanced level of support for survivors of domestic abuse. Domestic abuse has been on the rise since the start of lockdown, and we want everyone to be alert to it, therefore we are providing additional training to our workforce.	Х